

SMS / WhatsApp Reports

What is it for?

SMS/Whatsapp Reports gives period-based lists of guests who signed up with their phone: who signed up or signed in today, yesterday, this month or in a date range you choose; from which province, district and neighbourhood; by SMS or WhatsApp.

When do I use it?

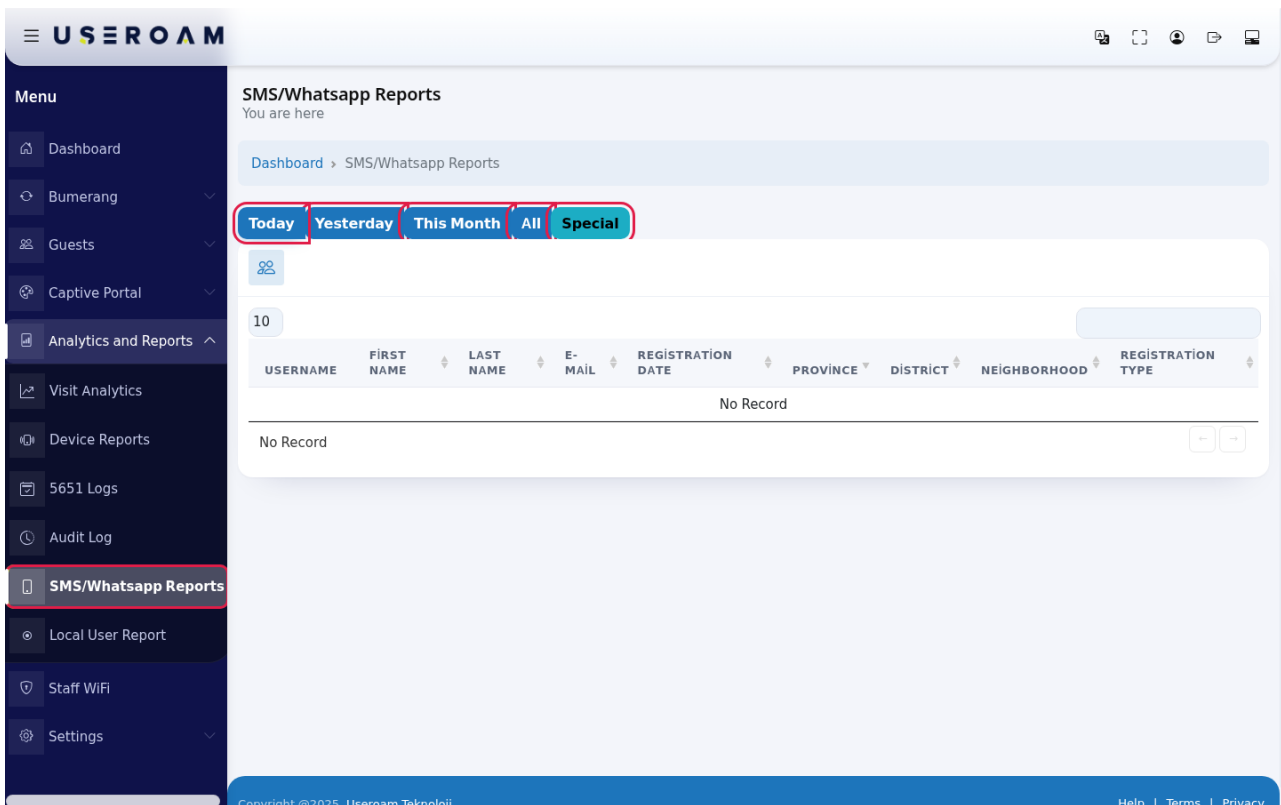
- You want to see how many new guests signed up today or this month.
- You want to list guests who came in a specific date range.
- You want to see which areas your guests come from.

Before you start

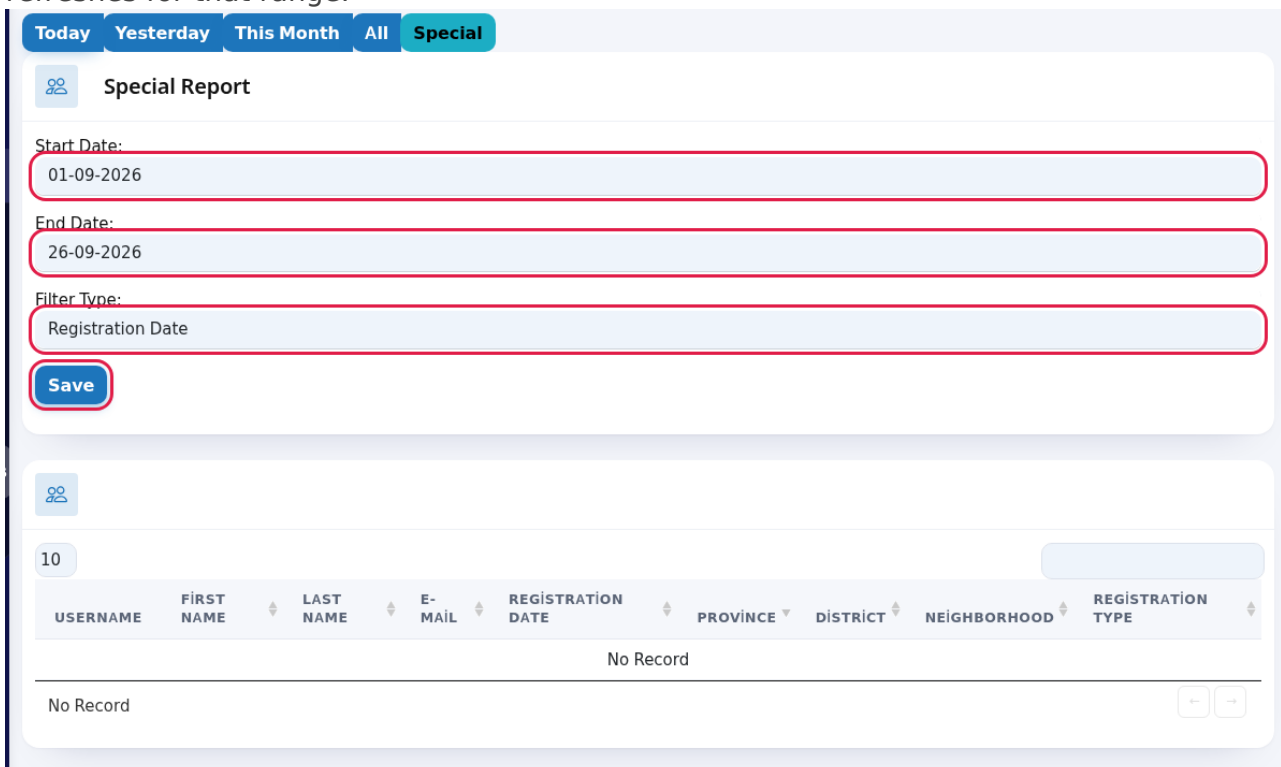
- The report shows the selected device's guests. Employees on the [Excluded Users](#) list are left out.
- Numbers and names are masked under the Turkish data protection law, KVKK.

Step by step

1. In the left menu open **Analytics and Reports** and click **SMS/Whatsapp Reports**. Choose the period with the buttons at the top: **Today** (selected when it opens), **Yesterday**, **This Month**, **All** or **Special**.



- For a specific range press **Special**. In the **Special Report** card choose **Start Date** and **End Date** (day-month-year). In **Filter Type** choose what to filter by: **Registration Date** (first sign-up day) or **Last Login** (the last day they connected). Press **Save**; the table refreshes for that range.



- Review the table. Search with the box at the top right and choose rows per page at the top left.

10								
USERNAME	FIRST NAME	LAST NAME	E-MAIL	REGISTRATION DATE	PROVINCE	DISTRICT	NEIGHBORHOOD	REGISTRATION TYPE
5321****67	Ay***	Ka***	misafir@ornek.com	26-09-2026	İstanbul	Kadıköy	Moda	📞
5417****71	Me***	Yi***		25-09-2026	İzmir	Konak	Alsancak	📱
Total: 2 / 1 - 2								

Every field and button on the screen

Field / Button	What it does
Top of the page	The heading SMS/Whatsapp Reports with You are here under it; Dashboard in the path line returns to the home screen. While the table loads it shows Processing... , with no records No Record ; All in the number box shows every row.
Today, Yesterday, This Month, All	Ready periods.
Special	Opens the Special Report card.
Start Date, End Date	Custom range.
Filter Type	Filters by Registration Date or Last Login .
Save	Applies the custom range.
Username, First Name, Last Name, E-Mail	Guest details (masked).
Registration Date	First sign-up day.
Province, District, Neighborhood	Location stored in the guest record. Empty means unknown.
Registration Type	Phone icon means SMS, WhatsApp icon means WhatsApp.
Search box, number box, Total	Search, rows per page and total records. No Record if empty.

Frequently asked questions

The report is empty.

No guest signed up in the selected period. Press **All** to see all records.

Where can I see how often guests come back?

On [Visit Analytics](#) and on Guest 360° under Bumerang.

Related pages

- [SMS / WhatsApp Users](#)
- [Visit Analytics](#)

Revizyon #5

tugay tarafından 11 Ağustos 2026 07:07:19 oluşturuldu

tugay tarafından 26 Eylül 2026 05:24:21 güncellendi