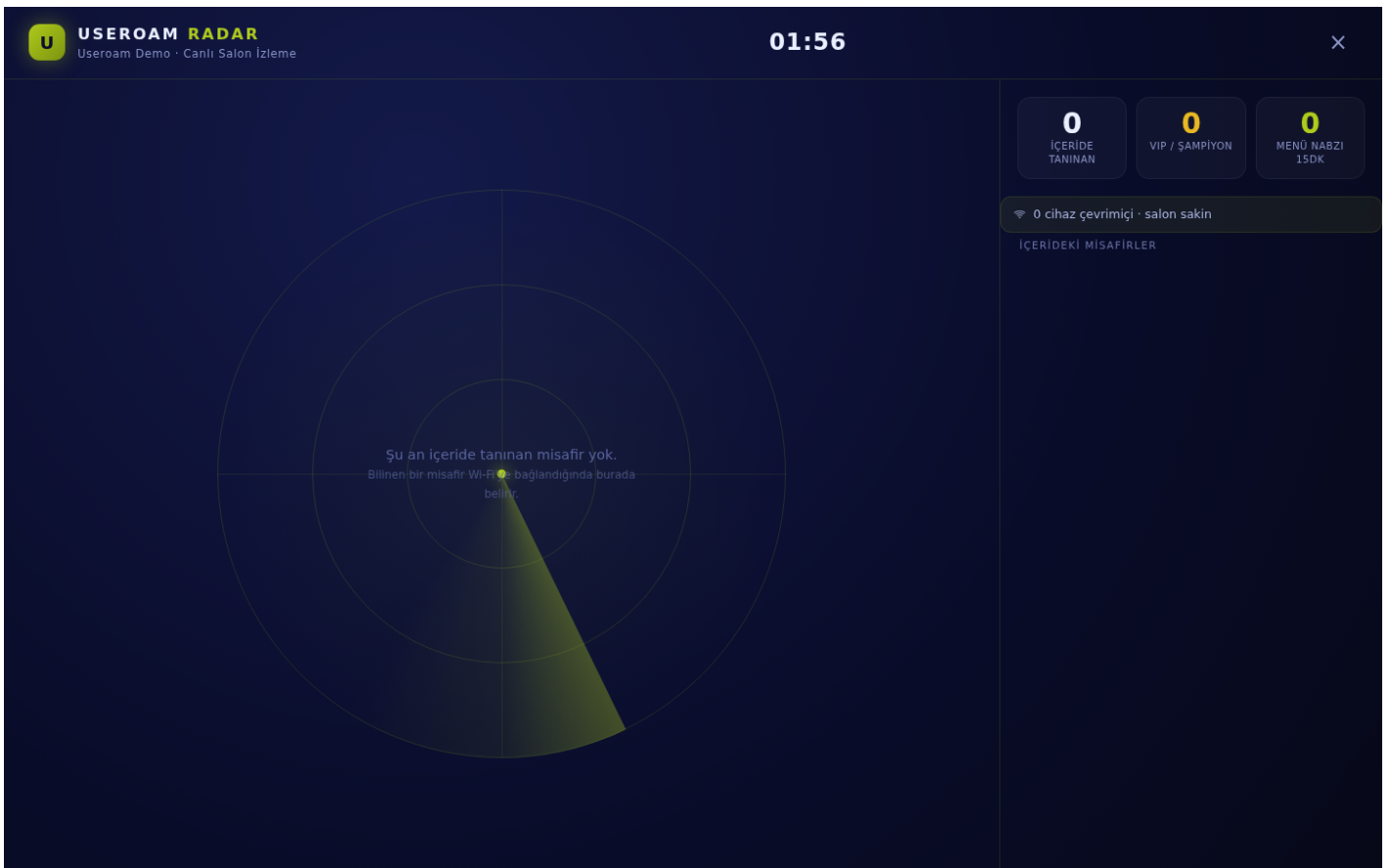


Live Radar

Useroam Radar is a full-screen monitoring board showing the **recognised guests currently in your venue**, live. A known guest appears on screen the moment they connect to Wi-Fi — so staff instantly see who has arrived.

“ **How do I open this screen?** From the left menu, go to **Bumerang** → **ANALYTICS** → **Live Radar**. The **LIVE** label in the menu marks it as a real-time screen.



The top bar shows your business name, the "Live Venue Monitoring" heading and the current time.

The figures

- **RECOGNISED INSIDE:** how many registered guests are currently in the venue.
- **VIP / CHAMPION:** how many of those are in your most valuable segment. **If this is above 0, a guest worth attending to is on the floor.**

- **MENU PULSE 15MIN:** how many times the menu was opened in the last 15 minutes — an early signal of order volume.
- **Device status:** how many devices are connected and how busy the venue is overall (for example "0 devices online · venue quiet").

GUESTS INSIDE

Recognised guests are listed as cards in this section. When nobody is in, the screen reads:

“No recognised guests inside right now. A known guest will appear here as soon as they connect to Wi-Fi.”

How to use it

- **As a floor/service screen:** keep it open on a monitor in the staff area. When the VIP / Champion counter rises, the service team can give special attention.
- **Kitchen planning from the menu pulse:** a fast-rising menu pulse means a wave of orders is coming.
- **If many guests are unrecognised:** your portal registration rate is low. Review the **Captive Portal** settings and the number of form fields.

“**Note:** Radar only shows **registered (recognised)** guests. For the total number of connected devices, see **Guests → Active Guests**.”

“**Related pages:** **Bumerang → Guest 360°** (segments), **Guests → Active Guests**, **Restaurant Solution → Online Menu**.”

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