

Editing Portal Texts (incl. KVKK)

What is it for?

This screen lets you change **every text** a guest sees on the login screen in one language: the welcome text, button labels, error messages, the **KVKK privacy notice**, terms of use, commercial message consent, the WhatsApp waiting text, and the texts of the speed package and survey windows. At the bottom of the same screen you also edit the **Full Privacy Notice** opened by the link in the KVKK box.

“ **How do I open this screen?** Go to **Captive Portal → Portal Language Settings** and press **Edit** on the row of the language you want to change. The screen title is **Portal Language Settings**; the path line shows **Language List** and the language name (e.g. *Turkey*).

When do I use it?

- You want to write your own welcome text on the login screen.
- Your lawyer or data protection adviser prepared a privacy notice for you.
- A button or error message is unclear to your guests.
- You want to change the texts of the speed package or survey window.

Before you start

- Each language has its own texts. Changing the Turkish text does not change English; open **Edit** for each language.
- Texts contain placeholders such as **|company_name|**, **|company_email|**, **|company_phone|**, **|company_address|**, **|company_kep|** and **|full_notice_url|**. Guests

see your business name, e-mail, phone, address, registered e-mail (KEP) address and the link to the full notice in their place. This data comes from the company details on [My Profile](#); do not delete the placeholders.

- The **Staff Wi-Fi Texts** and **Full Privacy Notice** sections at the bottom are only visible to administrator accounts.

Step by step

1. On [Portal Language Settings](#), press **Edit** on the language row. The flag and name of the language appear at the top, followed by its texts box by box. The small label above each box tells you what it is (e.g. **Username**, **Password**, **Login**). The boxes contain the texts of that language (in the image, Turkish). To go back, click **Language List** in the path line.

USEROAM

Menu

- Dashboard
- Bumerang
- Guests
- Captive Portal
- Analytics and Reports
- Staff WiFi
- Settings

Portal Language Settings
You are here

[Language List](#) > Turkey

Turkey

Username
Kullanıcı Adı

Password
Şifre

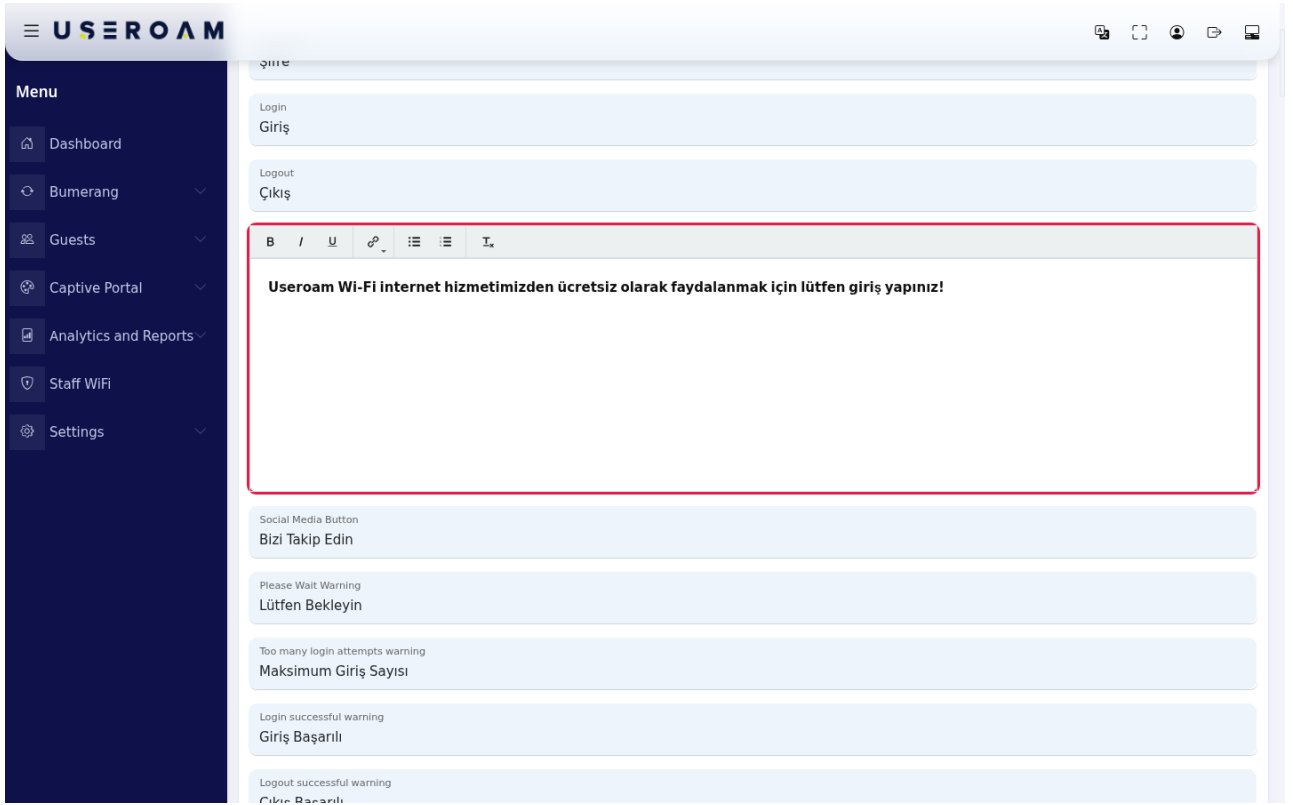
Login
Giriş

Logout
Çıkış

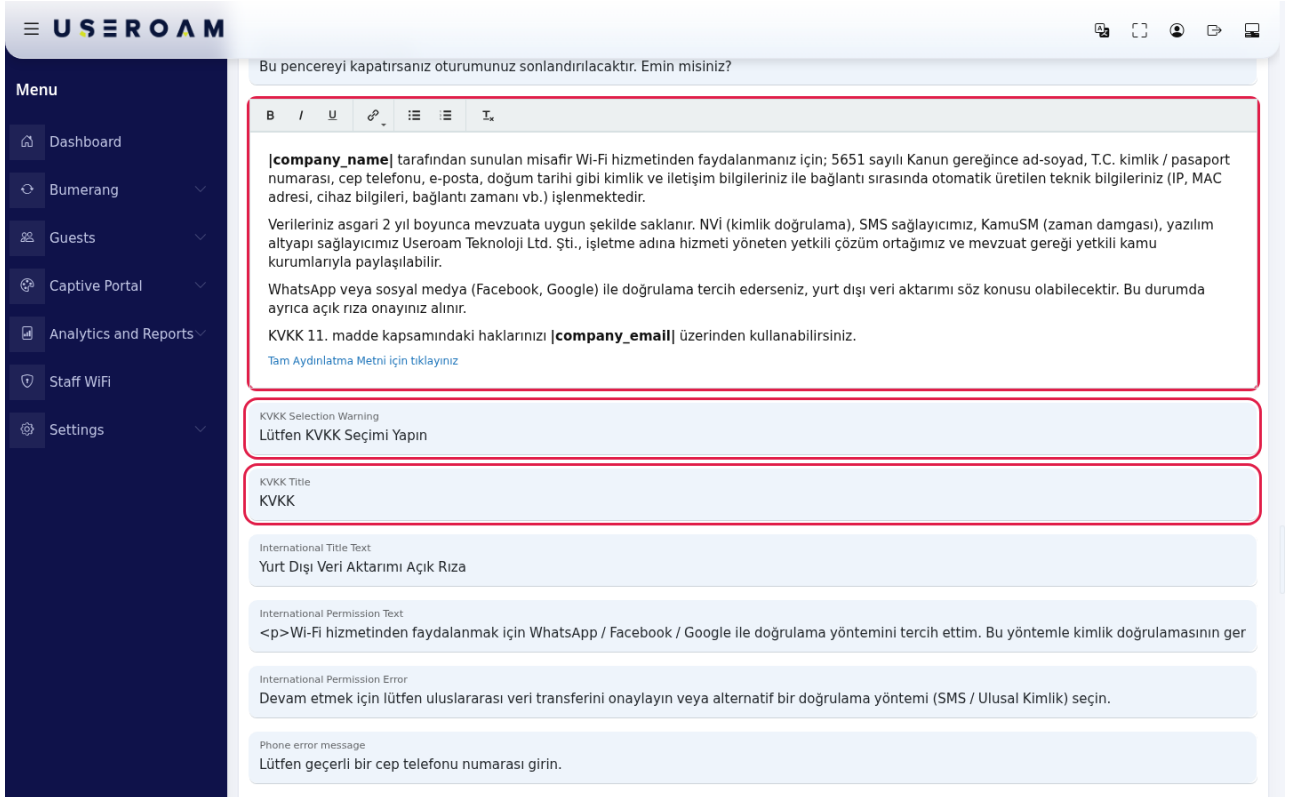
B **I** **U** **Link** **List** **Text**

Useroam Wi-Fi internet hizmetimizden ücretsiz olarak faydalanmak için lütfen giriş yapınız!

2. Find the box you want and change the text. Long texts (e.g. **Login Text**) come with a small editor: bold, italic, underline, link, bulleted and numbered list and clear formatting buttons.



3. To change the privacy text, go to the **KVKK Content** editor. This is the short notice guests read in the KVKK box. Right below, **KVKK Selection Warning** is shown when a guest continues without accepting KVKK, and **KVKK Title** is the title of the KVKK window. Do not delete the *click for the full privacy notice* link at the end of the text: it takes guests to the full notice.



4. The speed package and survey window texts are near the end of the list: **Speed package heading**, **Speed package button text**, **Speed package active message**, **Survey: Skip button**, **Survey: Submit button** and the other survey texts. The full list is in the

tables below.

The screenshot shows the Useroam portal configuration interface. On the left is a dark blue sidebar with a 'Menu' section containing links to Dashboard, Bumerang, Guests, Captive Portal, Analytics and Reports, Staff WiFi, and Settings. The main content area is light blue and contains a list of text input fields for configuring the portal. The fields are: 'Awaiting approval: Onayınız bekleniyor, lütfen bekleyin...', 'Approved! Your password has been sent. Onaylandı! Şifreniz gönderildi.', 'Retail portal texts (JSON)', 'WhatsApp login text: İnternetiniz hazırlanıyor, lütfen bekleyin...', 'Speed package heading: İnternet Paketleri', 'Speed package button text: Satın Al', 'Speed package active message: Aktif paketiniz', 'Survey: Skip button: Atla', 'Survey: Submit button: Gönder', 'Survey: Required question warning: Lütfen tüm zorunlu soruları cevaplayın.', 'Survey: Loading text: Gönderiliyor...', and 'Survey: Save error message: Kayıt başarısız oldu.'. The 'Save' button at the bottom of the list is highlighted with a red border.

5. Press **Save** at the very bottom of the list. This button saves all portal texts on the screen together. The page reloads after saving.

The screenshot shows the Useroam portal configuration interface after saving. The 'Save' button is highlighted with a red border. Below the list of text input fields, there are two sections: 'Staff Wi-Fi Texts' and 'Full Privacy Notice'. The 'Full Privacy Notice' section is highlighted with a red border. The footer of the page contains the text 'Copyright ©2025, Useroam Teknoloji' and links for 'Help', 'Terms', and 'Privacy'.

6. To replace the full privacy notice with your own, click the **Full Privacy Notice** section at the bottom to open it. The description explains it: this is the page opened by the full notice link in the privacy box on the portal; if you leave it empty Useroam's standard text is shown, if you write here your text is shown for this device and this language only. Write the text and press the section's own **Save**. After saving you see *Full privacy notice saved*.

and a **Custom text** badge appears next to the section title. To go back to the standard text, empty the box and save (*Save it empty to fall back to the standard text.*).

The screenshot shows the Useroam settings interface. On the left is a dark blue sidebar with a 'Menu' section containing links to Dashboard, Bumerang, Guests, Captive Portal, Analytics and Reports, Staff WiFi, and Settings. The main content area has a light blue header with the Useroam logo and user profile icons. Below the header, there's a section for 'sayfasına yönlendirileceksiniz.' followed by three text input fields for Instagram box content. A 'Save' button is at the bottom of this section. Below that is a 'Staff Wi-Fi Texts' section, which is collapsed. Under the expanded 'Full Privacy Notice' section, there's a text input field with a red border. Above the field is a rich text editor toolbar with icons for bold, italic, underline, link, unlink, list, and image. Below the field is a 'Save' button with a checkmark and the text 'Save it empty to fall back to the standard text.' The footer contains copyright information and links to Help, Terms, and Privacy.

Sections of the screen

Section	What it does
Portal texts (the large form at the top) and Save	All fields in the tables below. One Save stores them all.
Staff Wi-Fi Texts (collapsible)	Texts of the Staff Wi-Fi setup portal. The number next to the title shows how many texts were changed in this language. Details: Staff Wi-Fi Portal Texts .
Full Privacy Notice (collapsible)	The full KVKK notice. Has its own Save . The Custom text badge shows your own text is used instead of the standard one.

Every field

On the screen the fields are listed in the order they are stored, not in the order of the tables below; find a box by its label. The third column is Useroam's standard English text.

Login screen and general messages

Field	What it is for	Default text (English)
Username	Label of the username box.	Username
Password	Label of the password box.	Password
Login	Text of the login button.	Login
Logout	Text of the logout button.	Logout
Login Text	Welcome text at the top of the login screen (formatted text).	Please log in to use our Useroam Wi-Fi internet service for free!
Portal Login Button	Text of the button that opens the username and password boxes.	Click to log in with user account
Or	The "or" text between options.	or
Social Media Button	Heading of the social media buttons.	Follow Us
Please Wait Warning	Please-wait text shown while something is loading.	Please Wait
Go Back	Text of the back button.	Go Back
Register	Text of the Register button.	Register
Send Button	Text of the Send button.	Send
Refresh	Button that refreshes the security code.	Refresh
An unexpected error occurred	Message shown when an unexpected error occurs.	An unexpected error occurred, please try again.
Page closure warning message	Warning shown when the guest tries to close the window while "end session when page is closed" is on.	If you close this window, your session will be terminated. Are you...
Too many login attempts warning	Warning after too many login attempts.	Maximum Login Count
Login successful warning	Short notice when login succeeds.	Login Successful
Logout successful warning	Short notice when logout succeeds.	Logout Successful
Username or password incorrect warning	Warning when the username or password is wrong.	Username or Password Incorrect
Username empty warning	Warning when the username is left empty.	Please enter a username.

Field	What it is for	Default text (English)
Password empty warning	Warning when the password is left empty.	Please enter a password
Login Successful Message	Welcome message after login.	Welcome
Start Surfing	The Start Surfing button on the exit page.	Start Browsing
Post-Login Text	Text shown on the exit page after login (formatted text).	WelcomeUseroam You can use our Wi-Fi internet service for free.
Legal Content	Short legal note at the bottom of the login screen.	By logging in, you are deemed to have accepted the Terms of Use...

Legal texts and consents

Field	What it is for	Default text (English)
Terms of Use	Text of the terms of use checkbox.	I accept the terms of use.
Terms Content	Full terms of use (formatted text).	1. Parties and Scope These Terms of Use govern the terms between...
Terms Warning	Warning when the guest continues without accepting the terms.	Please accept the terms of use
KVKK Content	The privacy notice the guest reads in the KVKK box (formatted text). Its full notice link opens the Full Privacy Notice section below.	In order for you to benefit from the guest Wi-Fi service provided...
KVKK Selection Warning	Warning when the guest continues without accepting KVKK.	Please make the KVKK selection
KVKK Title	Title of the KVKK window.	KVKK
International Title Text	Title of the overseas data transfer consent (WhatsApp login).	Explicit Consent for Data Transfer Abroad
International Permission Text	Overseas data transfer consent text.	I have chosen the verification method via WhatsApp / Facebook /...
International Permission Error	Warning when the guest continues without the overseas consent.	To proceed, please approve international data transfer or select...
E-mail delivery permission	Text of the commercial message consent checkbox.	I want to hear about campaigns, discounts and offers (commercial...
E-mail delivery permission content	Full text of the commercial message consent (formatted text).	I give my explicit consent to receive commercial electronic...

SMS and WhatsApp sign-up form

Field	What it is for	Default text (English)
Mobile Phone	Label of the mobile phone box.	Mobile Phone
Phone error message	Invalid phone number warning.	Please enter a valid mobile phone number.
Mobile Phone is Empty	Warning when the phone is left empty.	Please enter a mobile phone number
Security Code	Label of the security code box.	Security Code
Security Code Incorrect	Warning when the security code is wrong.	Security Code Incorrect
Security code is Empty	Warning when the security code is empty.	Please enter the security code
SMS Sent	SMS sent message.	SMS sent. You are being redirected to the login screen.
SMS Could Not Be Sent	SMS could not be sent message.	SMS could not be sent. Please try again.
Click to register with SMS	Text of the register with SMS link.	Click to register via SMS
User already registered warning	Warning when the number is already registered.	Username or mobile phone is already registered.
SMS Password	Label of the box for the password received by SMS.	SMS Password
Whatsapp Login Text	Text of the register with WhatsApp button.	Register with WhatsApp
Whatsapp Password	Label of the box for the password received on WhatsApp.	WhatsApp Password
WhatsApp login text	Waiting text shown while WhatsApp verification runs.	Your internet is being prepared, please wait...
First Name	First name box.	First Name
Last Name	Last name box.	Last Name
E-Mail	E-mail box.	E-mail
Full Name is Empty	Warning when the name is empty.	Please enter first and last name
E-mail is Empty	Warning when the e-mail is empty.	Please enter an e-mail
Province Selection	First line of the province list.	Select Province
District Selection	First line of the district list.	Select Province First
Province Selection Warning	Warning when no province or district is selected.	Please select Province/District
Neighborhood	Neighbourhood box.	District
Neighborhood warning	Warning when the neighbourhood is empty.	Please enter your district

Field	What it is for	Default text (English)
Your Coupon Code	Label of the coupon code box.	Your Coupon Code
Coupon Description	Explanation above the coupon box (formatted text).	Please enter the coupon code provided to you.
Coupon Code Incorrect	Warning when the coupon code is wrong.	Coupon code is incorrect, please try again.
Coupon is Empty	Warning when the coupon is empty.	Please enter a coupon code
Click to register with T.C. Identity number	Text of the register with Turkish ID number link (for devices that use this method).	Click to register with the Turkish ID number (T.C.)
Message for disabled users	Message shown when a blocked number tries to log in.	This number has been blocked.
Awaiting Approval	Message the guest sees while the sign-up waits for approval.	Waiting for approval, please wait...
Approved! Your password has been sent.	Message shown when the sign-up is approved and the password is sent.	Approved! Your password has been sent.

Speed package, survey and Instagram

Field	What it is for	Default text (English)
Speed package heading	Heading of the speed packages section on the exit page.	Internet Packages
Speed package button text	Buy button of a speed package.	Buy
Speed package active message	Text shown when the guest already has an active package.	Your active package
Survey: Skip button	Skip button in the survey window.	Skip
Survey: Submit button	Submit button in the survey window.	Submit
Survey: Required question warning	Warning when a required question is empty.	Please answer all required questions.
Survey: Loading text	Text shown while the survey is being sent.	Submitting...
Survey: Save error message	Message when the survey cannot be saved.	Submission failed.
Survey: Connection error message	Message on a connection error.	Connection error
Survey: Continue button	Continue button after the survey.	Continue
Survey: Not now button	Button for guests who do not want to fill in the survey now.	No, thanks

Field	What it is for	Default text (English)
Survey: Thank-you title	Thank-you title after the survey.	Thank you!
Survey: Review invite (part 1)	Part 1 of the text inviting a happy guest to write a review.	Would you like to share your experience?
Survey: Review invite (part 2, before the name)	Part 2 of the review invite (before the business name).	After connecting to the internet you will be redirected to the page of
Survey: Review invite (part 3, after the name)	Part 3 of the review invite (after the business name).	automatically.
Instagram box heading	Heading of the Instagram card.	Follow us on Instagram
Instagram box button text	Button of the Instagram card.	Follow
Instagram box thank-you text	Thank-you text on the Instagram card after tapping.	Thank you!

Unused fields and fields managed elsewhere

Field	What it is for	Default text (English)
Send e-mail on first login	No feature uses this text at the moment; you do not need to change it.	Send e-mail on login
Send e-mail on checkout	No feature uses this text at the moment; you do not need to change it.	Send e-mail after logout
First login e-mail title	No feature uses this text at the moment; you do not need to change it.	First login e-mail subject
Post-checkout e-mail title	No feature uses this text at the moment; you do not need to change it.	Logout e-mail subject
Facebook page like content after login	No feature uses this text at the moment; you do not need to change it.	WelcomeUseroam To continue using our free Wi-Fi internet...
Retail portal texts (JSON)	Texts of the Retail portal. Do not edit this box by hand; the language screen in the Retail Solution manages it.	-

Messages

Message	When it appears	What to do
Full privacy notice saved.	After saving the Full Privacy Notice.	Nothing.
Session validation failed, please try again.	The page stayed open too long before saving the Full Privacy Notice or Staff Wi-Fi Texts.	Refresh the page, write the text again and save.

Frequently asked questions

I changed my KVKK text but guests still see the old one.

Check which language you changed: each language is separate. If a guest's phone opens in another language, change it on that language's **Edit** screen too. Make sure you pressed Save.

The text contains odd words like |company_name|. Can I delete them?

Do not delete them. They are placeholders; guests see your business name and contact details in their place. If the details look wrong, check the company details on [My Profile](#).

I wrote my own full notice. How do I go back to the standard text?

Empty the Full Privacy Notice box completely and press that section's **Save**. The KVKK Content box above has no reset button; keep a copy of the old text while you work.

Can I change the Retail texts here?

No, do not edit the **Retail portal texts (JSON)** box by hand. Change Retail portal texts on the language screen in the Retail Solution.

Related pages

- [Portal Language Settings](#)
- [Portal Settings](#)
- [Setting up the guest Wi-Fi login screen for the first time](#)
- [Speed Package Sales](#) · [Creating a survey](#)

Revizyon #2

tugay tarafından 26 Eylül 2026 04:26:15 oluşturuldu

tugay tarafından 26 Eylül 2026 04:26:35 güncellendi