

All Connections

What is it for?

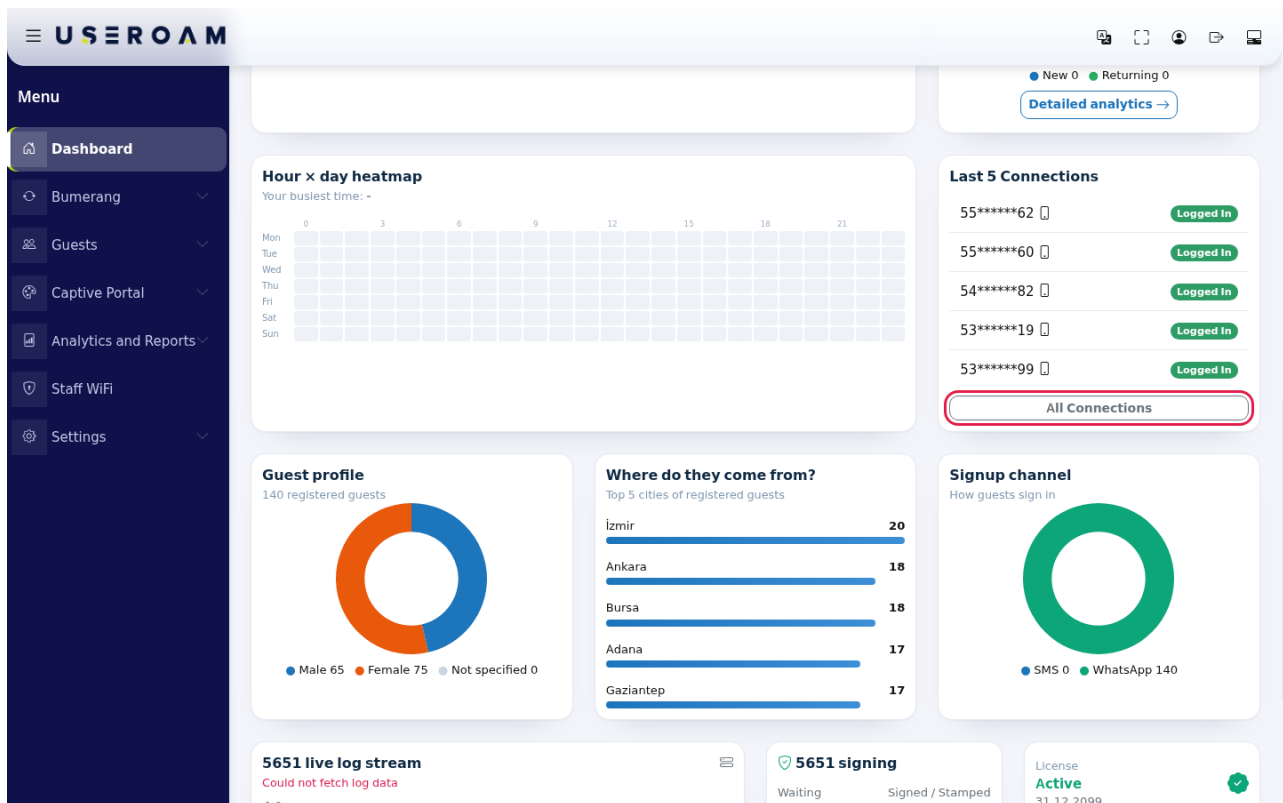
All Connections (the heading on the screen is **Last Connection Requests**) lists sign-in attempts to your Wi-Fi from newest to oldest: who tried, when, whether the sign-in was accepted or rejected, and how they signed in (SMS, hotel, local user and so on).

When do I use it?

- A guest says "I cannot sign in" and you want to see whether their attempt reached the system and whether it was rejected.
- To look at sign-in activity during the day.

Step by step

1. This screen is not in the left menu. On the **Dashboard**, press **All Connections** under the **Last 5 Connections** card.



2. The list opens. To find a guest, type part of their number in the **Search...** box at the top right. In the **Status** column a green **Logged In** is a successful attempt, a red **Login Rejected** a rejected one. Hover over the icon in the **Type** column to see the sign-in method.

Last Connection Requests

Search...

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USERNAME	CONNECTION DATE	STATUS	TYPE
552****62	22-06-2026 13:07	Logged In	
554****60	22-06-2026 13:04	Logged In	
542****82	22-06-2026 13:04	Logged In	
535****19	22-06-2026 13:03	Logged In	
539****99	22-06-2026 13:03	Logged In	
543****00	22-06-2026 13:03	Logged In	
539****99	22-06-2026 13:01	Logged In	
545****39	22-06-2026 12:59	Logged In	
537****25	22-06-2026 12:55	Logged In	
548****37	22-06-2026 12:55	Logged In	

Total: 40 / 1 - 10

1

2

3

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Every field and button on the screen

Field / Button	What it does
Top of the page	The heading User Lists with You are here under it; Dashboard in the path line returns to the home screen. While the table loads it shows Processing... , with no records No Record ; All in the number box shows every row.
Username	The guest who tried to sign in (masked).
Connection Date	Date and time of the attempt.
Status	Logged In or Login Rejected .
Type	An icon; hovering shows SMS User , Hotel User , T.C. Identity User , Local User , Bulk User or Unknown .
Search... , number box, Total	Search, rows per page and total attempts; page numbers at the bottom.

Frequently asked questions

The guest's attempt shows "Login Rejected".

They may have typed a wrong password or code, be blocked or be waiting for approval. Check [Blocked Users](#) and [Pending Approval](#).

The guest's attempt is not on the list at all.

The attempt did not reach the system: the guest may not have finished the login screen or there may be a connection problem with the device. Contact support with the guest's approximate sign-in time.

Related pages

- [Active Guests](#)
- [Dashboard \(Home Screen\)](#)