Coupon Codes

What is it for?

Coupon Codes creates single-use Wi-Fi login codes to hand out to guests. You download the codes as a PDF, print them and give them to guests on paper or a receipt. The guest types the code on the login screen and stays online for the time you set.

When do I use it?

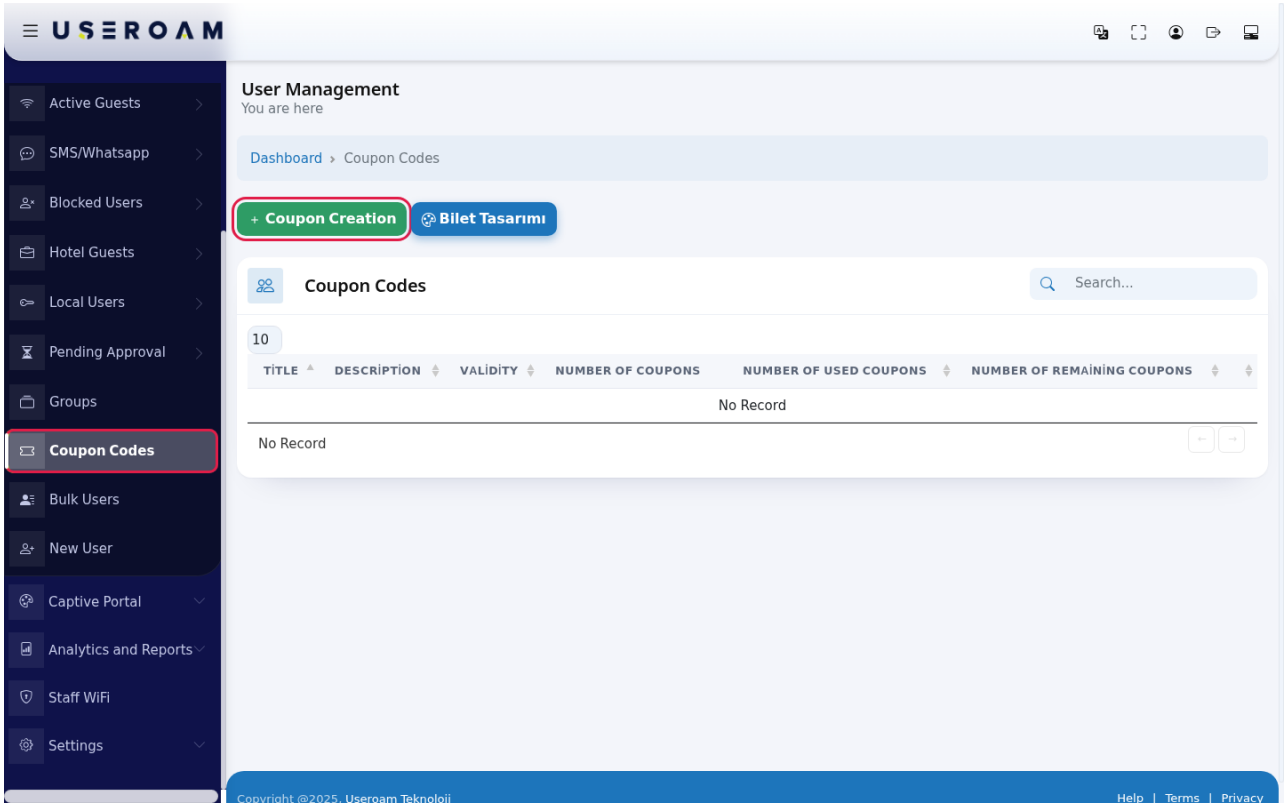
- You want to give short-term Wi-Fi to guests who do not want to give a phone number, or to an event.
- You want to give Wi-Fi together with a service such as breakfast, a meeting or a waiting lounge.
- You want to track how many codes were used.

Before you start

- For coupon login to work, the coupon login option must be on for your captive portal. If your login screen has no coupon box, contact support.
- Codes are created for the selected device.

Step by step: creating coupons

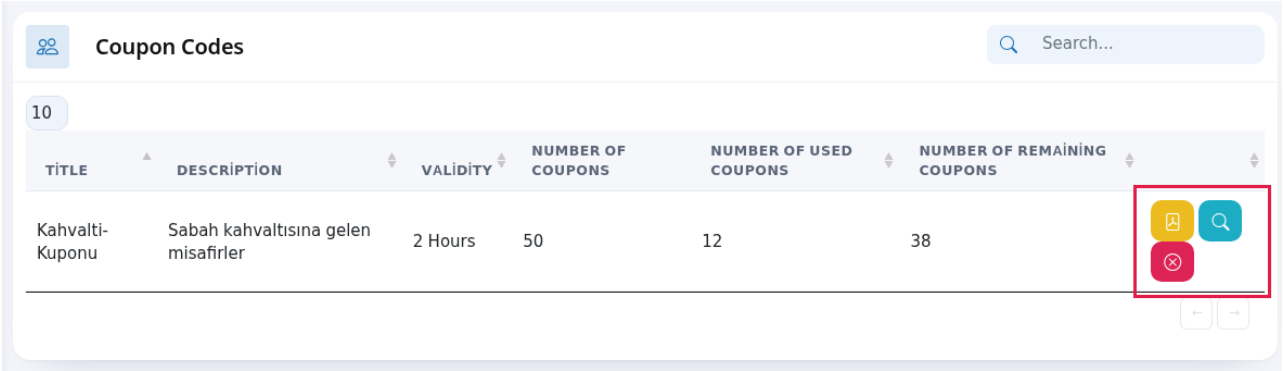
1. In the left menu open **Guests** and click **Coupon Codes**. Press the green **Coupon Creation** button.



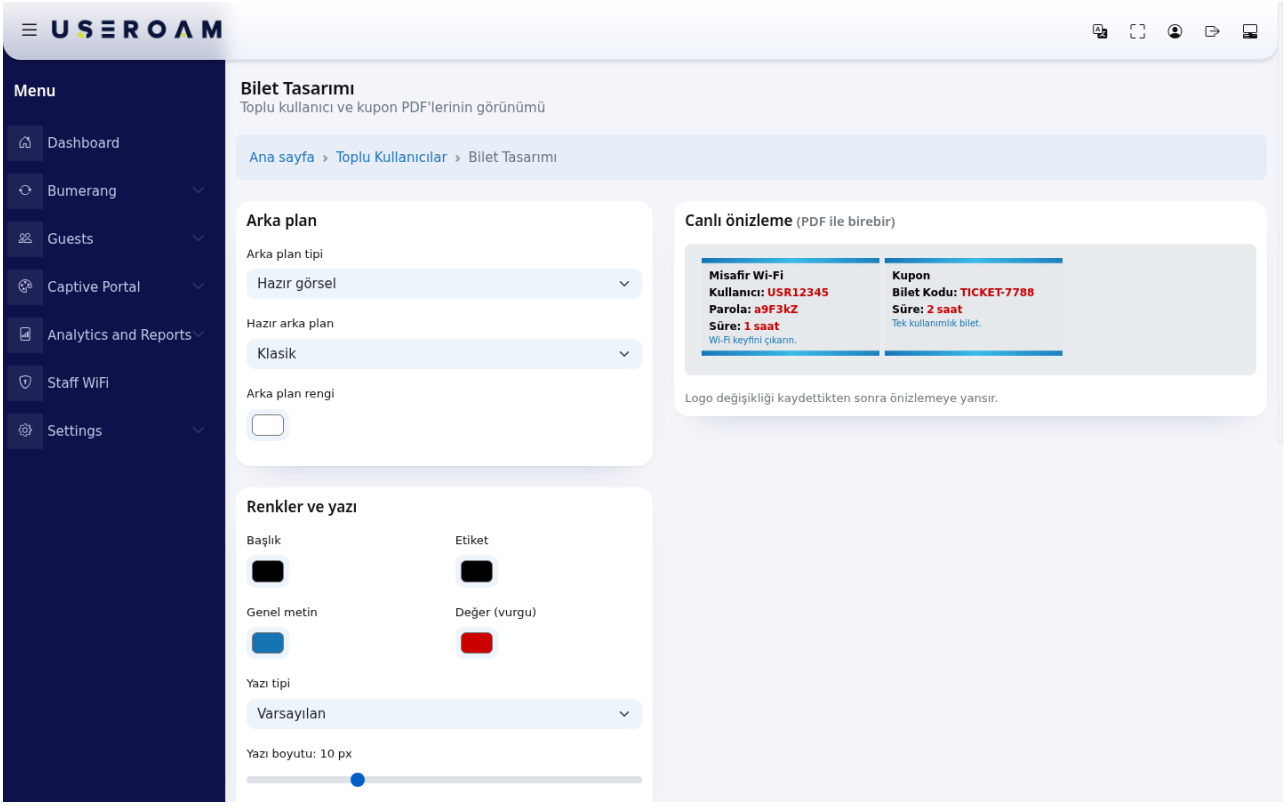
2. Fill in the **New Coupon** form: **Title** (example: `Breakfast-Coupon`), **Description**, **Number of Coupons** (how many codes, example: `50`), **Character Length** (characters per code, 6 by default) and **Character Type** (**All**, **Letters Only**, **Numbers Only**, **Lowercase Letters Only**, **Uppercase Letters Only**). The **Unlimited** switch is on by default; to set a time limit, turn it off and choose **Validity** and **Duration** (**Hours** / **Minutes**). Choose the language of the printed cards in **PDF Language** and press **Save**.



3. The coupon batch appears in the list with **Number of Coupons**, **Number of Used Coupons** and **Number of Remaining Coupons**. Use the yellow PDF button on the row to download the codes as printable cards, the blue magnifier to see each code and whether it was used (**Coupon Detail**), and the red button to delete the batch.



4. To change how the cards look, use the **Bilet Tasarımı** (ticket design) button above the list (background, colours, font, logo). Details are on the Bulk Users page.



Every field and button on the screen

Field / Button	What it does
Top of the page	The heading **User Management** with **You are here** under it; **Dashboard** in the path line returns to the home screen. While the table loads it shows **Processing...**, with no records **No Record**; **All** in the number box shows every row.
Search	Searches the coupon batches.

Field / Button	What it does
Coupon Creation	Opens the New Coupon form.
Bilet Tasarımı	Opens the design screen for the PDF cards (Turkish only).
Title, **Description**	Name and note of the coupon batch; may also appear on the printed card.
Number of Coupons	How many codes to create. 10 by default.
Character Length	Characters per code. 6 by default.
Character Type	Which characters the code uses. Numbers only is the easiest for guests to type.
Unlimited	When on, the code has no time limit.
Validity and **Duration**	How long one code keeps the guest online.
PDF Language	Language of the text on the printed cards.
Save	Creates the codes.
Title, **Description**, **Validity** (list)	Details of the coupon batch.
Number of Coupons, **Number of Used Coupons**, **Number of Remaining Coupons**	Total, used and remaining codes.
Yellow PDF button	Downloads the codes as a printable PDF.
Blue magnifier	**Coupon Detail**: each code with **Coupon Code**, **Validity**, **Title**, **Description** and **In Use** (**Yes** / **No**).
Red button	Deletes the coupon batch without asking.

Frequently asked questions

The guest types the code but cannot sign in.
Check in Coupon Detail that the code is unused; it may have expired or already been used. If there is no coupon box on the login screen, coupon login is not on; contact support.

Can one code be used by several guests?
No, codes are single-use.

What is the difference between coupons and Bulk Users?
With a coupon the guest types one code. With Bulk Users every guest gets a user name and a password.

Related pages

- Bulk Users
- Portal Settings

Revizyon #4
tugay tarafından 11 Ağustos 2026 07:13:05 oluşturuldu
tugay tarafından 26 Eylül 2026 05:21:34 güncellendi