

Coupon Codes

Coupon Codes let you generate **single-use access codes** to hand to guests. The code printed on a café receipt, the ticket given to an event attendee, or the card handed out at a hotel reception all work this way.

“ How do I open this screen? From the left menu, go to **Guests → Coupon Codes**.

The screenshot shows the Useroam web application interface. On the left is a dark blue sidebar menu with the 'Useroam' logo at the top. The menu items include: Dashboard, Bumerang, Misafirler (selected), Aktif Misafirler, SMS/Whatsapp, Engelli Kullanıcılar, Otel Misafirleri, Yerel Kullanıcılar, Onay Bekleyenler, Gruplar, Kupon Kodları, Toplu Kullanıcı, Yeni Kullanıcı, and Karşılama Portalı. The main content area is titled 'Kullanıcı Yönetimi' (User Management) with a subtitle 'Şuan Buradasınız' (You are here). Below this is a breadcrumb trail 'Dashboard > Kupon Kodları'. There are two buttons: '+ Kupon Oluşturma' (Create Coupon) and 'Bilet Tasarımı' (Ticket Design). The 'Kupon Kodları' section has a search bar 'Arama...' and a table with 10 rows. The table headers are: BAŞLIK, AÇIKLAMA, GEÇERLİLİK, KUPON SAYISI, KULLANILAN KUPON SAYISI, and KALAN KUPON SAYISI. The first row shows 'Kayıt Yok' (No Record) in the 'KUPON SAYISI' column. The footer contains 'Copyright ©2025, Useroam Teknoloji' and links for 'Yardım', 'Şartlar', and 'Gizlilik'.

Table columns

- **TITLE:** the name of the coupon batch (for example "May Event").
- **DESCRIPTION:** free text describing the batch.
- **VALIDITY:** how long the coupons can be used for.
- **COUPON COUNT:** the total number of codes generated in the batch.
- **USED COUPONS:** how many codes guests have redeemed.

- **REMAINING COUPONS:** how many are still unused — this is how you track how much of your printed stock is left.

When there are no records, the table reads "*No Record*".

Create Coupons

The **Create Coupons** button generates a new coupon batch. You set the batch title, description, validity period and how many codes to generate. Code length and character type follow the rules on the **Settings → SMS Settings** page.

Ticket Design

The **Ticket Design** button edits the ticket template the coupons are printed on. Set your business name, logo and description text here, then print — so the codes can be cut out and handed over directly.

Enabling coupon login

For guests to be able to enter a coupon code on the portal, the **Registration with coupon** option must be enabled in the relevant portal settings: **Captive Portal → SMS Portal Settings** or **WhatsApp Portal**.

“ **Related pages:** **Guests → Bulk Users, Guests → Groups, Analytics and Reports → Audit Log** (`coupon_check` / `coupon_redeem` entries).

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