

SMS / WhatsApp Users

The SMS/WhatsApp list shows **every guest who registered with a phone number** through the captive portal. It is the main list of your guest database; campaign targeting and data-protection requests both run through it.

“ **How do I open this screen?** From the left menu, go to **Guests** → **SMS/WhatsApp**.

Menü

- Dashboard
- Bumerang
- Misafirler
- Aktif Misafirler
- SMS/Whatsapp
- Engelli Kullanıcılar
- Otel Misafirleri
- Yerel Kullanıcılar
- Onay Bekleyenler
- Gruplar
- Kupon Kodları
- Toplu Kullanıcı
- Yeni Kullanıcı
- Karşılama Portalı

Kullanıcı Listeleri

Şuan Buradasınız

Dashboard > SMS/Whatsapp

SMS/Whatsapp

Arama...

10

KULLANICI ADI	İSİM	SOYİSİM	TELEFON	E-POSTA	KAYIT TARİHİ	DURUM	KONUM	KAYIT TİPİ	
5306****15	Yu***	Ar***		yusufarslan95@ornek.com	22-06-2026	Aktif	Useroam Demo		
5473****89	Me***	Gü***		mehmetgunes17@ornek.com	22-06-2026	Aktif	Useroam Demo		
5339****37	El***	De***		elifdemir22@ornek.com	21-06-2026	Aktif	Useroam Demo		
5371****25	Me***	Er***		mehmeterdogan41@ornek.com	21-06-2026	Aktif	Useroam Demo		
5551****49	To***	De***		tolgademir60@ornek.com	21-06-2026	Aktif	Useroam Demo		
5568****07	Ah***	Kı***		ahmetkilic66@ornek.com	20-06-2026	Aktif	Useroam Demo		
5574****29	Bu***	As***		buseasian4@ornek.com	19-06-2026	Aktif	Useroam Demo		
5442****30	Na***	Ko***		nazkoc4@ornek.com	18-06-2026	Aktif	Useroam Demo		
5522****62	Me***	As***		mehmetasian92@ornek.com	18-06-2026	Aktif	Useroam Demo		
5474****01	Ya***	Ak***		yagmuraksoy15@ornek.com	17-06-2026	Aktif	Useroam Demo		

Toplam: 140 / 1 - 10

Data masking: phone numbers (5306****15) and names (Yu*** Ar***) are shown **masked** in the list. This is a data-protection measure that keeps personal data from being exposed unnecessarily

on the panel screen.

Table columns

- **USERNAME:** the guest's identity in the system (masked phone number).
 - **FIRST NAME / LAST NAME:** populated (masked) if the name field is enabled on the portal.
 - **PHONE:** the guest's number.
 - **E-MAIL:** populated if the email field is enabled on the portal.
 - **REGISTRATION DATE:** when the guest first registered.
 - **STATUS:** the account's state (*Active / inactive*). Blocked guests are listed on the **Blocked Users** page.
 - **LOCATION:** the device/location where the guest registered — in multi-site businesses this shows which branch.
 - **REGISTRATION TYPE:** the channel the registration came through (SMS or WhatsApp).
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Navigating the list

The **Search** box at the top filters instantly across all columns; the **10 / 25 / 50 / 100 / All** selector sets records per page. The total ("Total: 140 / 1 - 10") and the page numbers sit below the table.

“ **Related pages: Analytics and Reports → SMS / WhatsApp Reports** (date-ranged report), **Bumerang → Guest 360°** (guest profile), **Bumerang → Opted-in Guests** (those with marketing consent).

Revizyon #2

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