

Speed Package Sales

Speed Package Sales lets you sell **paid internet packages** to your guests. The guest picks a package, the amount is charged to their room, reception approves it, and the guest's speed is raised.

“ How do I open this screen? From the left menu, go to **Bumerang** → **BUSINESS** → **Speed Package Sales**.

The screenshot shows the Useroam web interface. On the left is a dark blue sidebar menu with the 'USEROAM' logo at the top. The menu is organized into sections: 'Menü' (Dashboard, Bumerang), 'KAMPANYA' (Kampanyalar, Toplu Gönderim, Gönderim Takvimi), 'ETKİLEŞİM' (Anketler, Reklamlar), 'KİTLE & AI' (İzinli Misafirler, Useroam AI · Otopilot), and 'İŞLETME' (Menüler, Etkinlikler). The 'Bumerang' option is highlighted. The main content area is titled 'Paket Satışı' (Package Sales) and includes a 'Yeni Paket' (New Package) button. Below the title, there's a toggle for 'Wi-Fi çıkış sayfasında sat' (Sell on Wi-Fi exit page) which is currently turned off. A yellow warning box states: 'Bu cihaz için tanımlı RADIUS grubu yok. Önce Gruplar ekranından hız politikasına karşılık gelen bir grup oluşturun (grup adı firewall tarafındaki policy adıyla aynı olmalı).' (No RADIUS group defined for this device. First create a group from the Groups screen corresponding to the speed policy (group name must be the same as the policy name on the firewall)). Below this, there are sections for 'Paketler' (Packages) and 'Siparişler' (Orders), both showing 'Henüz paket tanımlanmadı.' (No package defined yet) and 'Henüz sipariş yok.' (No order yet) respectively. At the bottom right, there's a 'Yardım | Şartlar | Gizlilik' (Help | Terms | Privacy) link.

Prerequisite: before you can define a package, you must create a RADIUS group matching the speed policy under **Guests** → **Groups**. **The group name must match the policy name on the firewall exactly.** Without one, the screen warns: "There is no RADIUS group defined for this device."

1. Sell on the Wi-Fi exit page

With this switch on, the guest **sees the packages on the exit screen after connecting and can buy directly**. Enabling it also activates the Wi-Fi exit page automatically.

2. New Package

Use the **New Package** button to define a package for sale:

- **Package name ***: the name the guest sees (for example "*Fast Internet 24 Hours*").
- **Description**: a short text describing the package.
- **Package feature**: free text showing the speed to the guest (for example "*up to 50 Mbps*").
- **Duration (hours) ***: how many hours the package is valid for.
- **Price (TRY) ***: the price.
- **Order**: the order in which packages are shown to the guest.
- **Target RADIUS group ***: the group the purchasing guest is moved into. **This is the field that determines the speed** — the group corresponds to the speed policy on the firewall.
- **Show to guest (active)**: publishes or hides the package. For off-season packages, simply untick this rather than deleting them.

Save creates the package; **Cancel** closes the form.

3. Packages

The list of defined packages. With none defined it reads "*No packages defined yet.*"

4. Orders

Guests' purchase requests land here. Once reception approves one, the amount is charged to the room and written into the *Upsell (approved)* figure on the **Request Management** screen. With no orders it reads "*No orders yet.*"

“ **Related pages:** **Guests → Groups** (RADIUS group), **Hotel Solution → Request Management**, **Captive Portal → Portal Settings** (exit page).

