

Setting up the QR menu from start to finish

What is it for?

This page takes you end to end through setting up a QR menu, putting it on the tables, and letting guests call a waiter, ask for the bill and order from the table. In a restaurant the guest page is the QR menu: a guest who scans the table QR sees the menu with **Call Waiter** and **Request Bill** at the bottom, and, if table ordering is on, adds items to the cart and sends the order. Orders and calls land on the [Operations Screen](#) in the panel and on staff phones.

When do I use it?

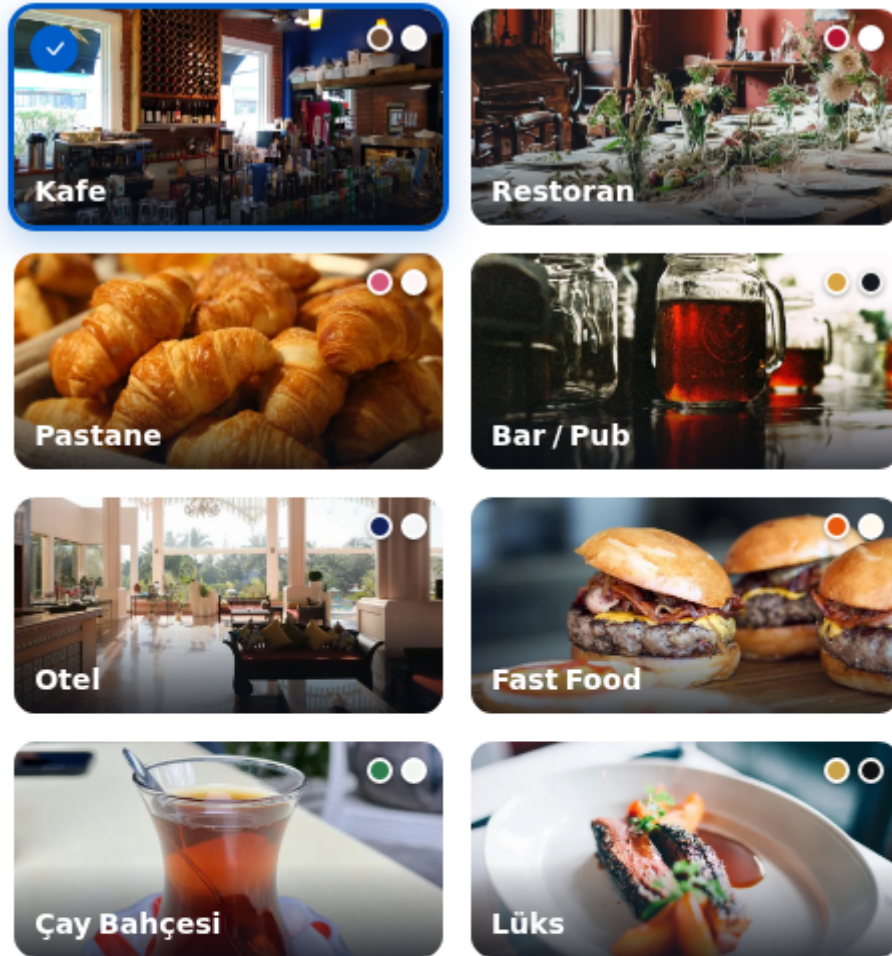
- When moving from a printed menu to a QR menu.
- When turning on waiter calls and bill requests from the table.
- When starting to take orders from the table.

Before you start

- The restaurant module should be set up ([Venue Setup Wizard](#)). The menu appears on the wizard's **QR menu** card.
- Have your menu ready as Excel, PDF or a clear photo.
- For table ordering: in Turkey, entering orders into the cash register/POS is the venue's responsibility; Useroam passes the order to the floor and does not issue receipts.

Step by step

1. **Create the menu.** In **Restaurant → Menus** pick a design, enter the **Menu name** and **Languages**, and click **Create Menu**. Details: [Online Menu](#).



Menu name

Ana Menü

Languages

☒ TR ☐ EN ☐ AR ☐ RU ☐ DE ☐ FA

TR is required; other languages can be translated automatically.

+ Create Menu

2. **Add products.** In the editor, import in bulk from Excel, PDF or a photo via the **Import menu** card, or enter them one by one with **Add New Section** and **+ Add product**. Do not leave products at price 0. Details: [Menu Editor](#).

 **Import menu**

Bring in your existing menu from a file.

 **With Excel (download · edit · upload)** ^

↓ **Download as Excel**

Choose File

No file chosen

↑ **Upload and preview**

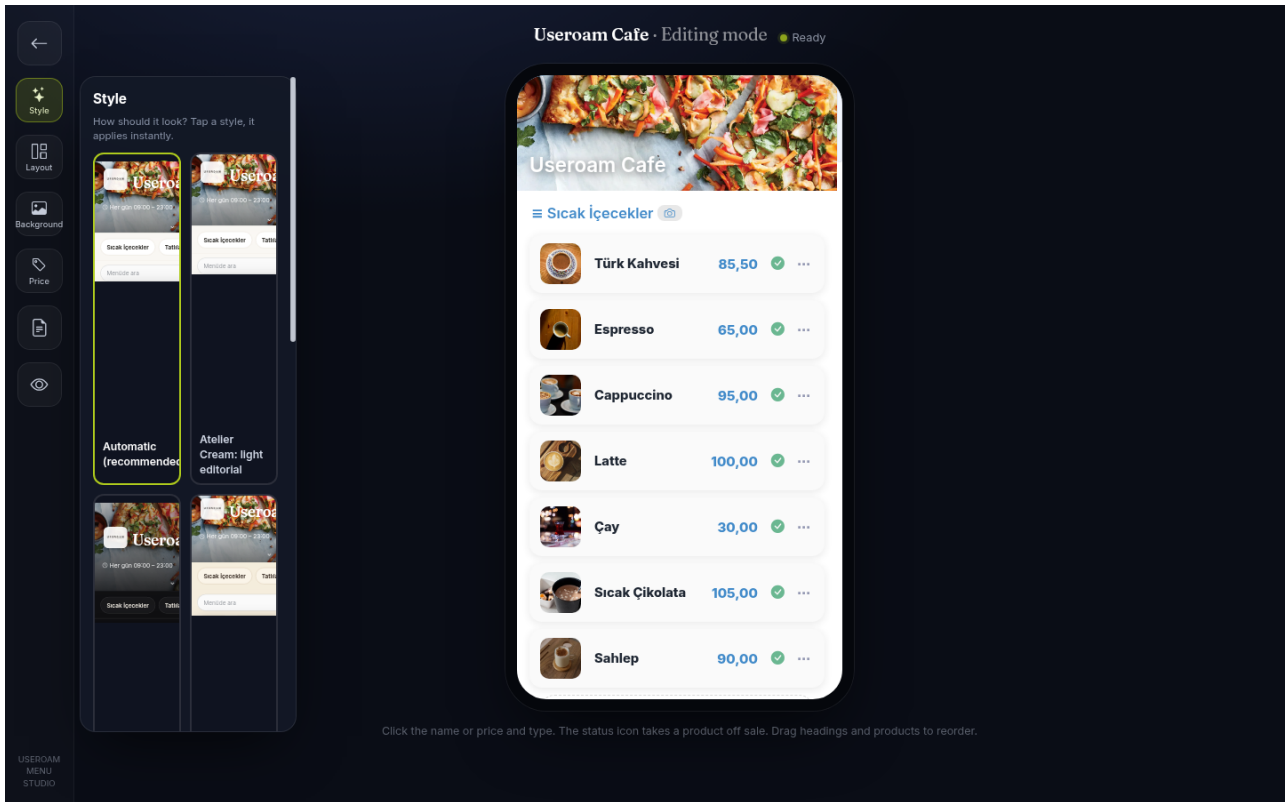
☒ **Let AI estimate products with empty calorie or allergen fields**

Edit the file and upload it back: a product with the same name is updated, a new row is added, anything missing from the file is not deleted.
Columns: Category · Product · Description · Price · Calorie · Allergen · Tag (order does not matter).

 **Scan from PDF menu** v

 **Scan from menu photo** v

3. **Set the look.** In  **Studio** choose the style, layout and background; each choice applies to the published menu at once. Details: [Menu Studio](#).



4. **Open Menu Settings.** In the editor open the **Menu Settings** card: enter phone, address and working hours; turn on **Accept orders from the QR** if you take table orders; turn on **Show a Menu button on the Wi-Fi login page** if you want the menu on the Wi-Fi page; keep **Menu published** on. Click **Save**.



Menu Settings

Theme · Languages ·
Cover · Wi-Fi · Business
info



Name

Useroam Cafe

Design

Restoran



Currency

₺

Languages

☒ TR ☒ EN
☒ AR ☐ RU
☐ DE ☐ FA

Logo (portal logo is used if empty)

Choose File

No file chosen

USEROAM

Background (opt.)

Choose File

No file chosen

[Suggest a cover image](#)

Phone

0212 555 00 00

Instagram

testmenu

☒ Social accounts are taken automatically from portal settings — what you type here applies to Instagram.

Address

Atatürk Cad. No:12, Beşiktaş/İst

Working hours

Her gün 09:00 – 23:00

- ☒ Email the weekly performance summary
- ☒ Show guest ratings in the menu (from the survey)

5. **Translate.** If you chose more than one language, click **Translate missing** in the **Tools** card; translation finishes in the background in seconds.

 **Tools**

 **Create a rating survey from the menu**

Generates a "how was it?" star question for each product; answers become a rating badge in the menu.

 **Fill missing calories and allergens with AI**

Values already present in the file are kept; only empty ones are filled. Estimates can be corrected on the confirmation screen.

14%

 **Translate missing · 104 items**

14% of your menu is translated. Re-translate for content you've added or changed — it runs in the background, you'll see progress at the top.

6. **Print table QRs.** Click **Table QR**, enter the number of tables or table names, then **Create** and **Print**. Stick each QR on its own table; the general **QR Code** (for the entrance or window) carries no table, so it shows no call or order buttons.

Table QR Codes ×

Number of tables: or names: **Create**  **Print**


Table 1


Table 2


Table 3


Table 4

Each table's QR opens the menu with that table number — the guest can call a waiter or ask for the bill; the table breakdown appears in analytics.

7. **Try the guest side.** Scan a table QR with your phone. A "Table 5 · Your Bill 0 \$ · estimate" strip shows at the top and **Call Waiter** and **Request Bill** at the bottom. Guests change the language with the buttons at the top right.

Table 5 · Your Bill 0 ₺ · estimate

TR

EN

AR

USEROAM
TEKNOLOJİ

Useroam Cafe

🕒 Her gün 09:00 – 23:00

Hot Beverages

Desserts

Kahvaltı

Ma

Search the menu

Popular

Chef's Pick

Vegetarian

Vegan

8. Tap **Call Waiter**. The screen shows a confirmation and the call lands on the Operations Screen.

Table 5 - Your Bill   Estimate

Waiter called ✓

TR

EN

AR

USEROAM
TEKNOLOJİ

Useroam Cafe

🕒 Her gün 09:00 – 23:00

Hot Beverages

Desserts

Kahvaltı

Ma

Search the menu

Popular

Chef's Pick

Vegetarian

Vegan

9. If ordering is on, add a product with the + button on its card (or **Add to Cart** in the product detail).

Hot Beverages

Desserts

Kahvaltı

Ma

Search the menu

Popular

Chef's Pick

Vegetarian

Vegan

Allergen info is declared by the venue.

Featured



Turkish Coffee

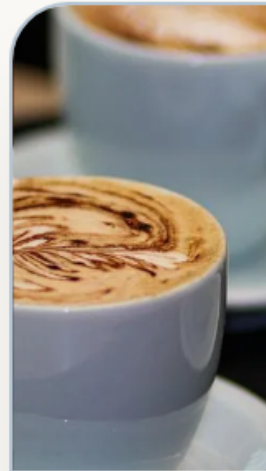
85,50 ₺

Charcoal roasted traditional
Turkish coffee

45 kcal

Popular

Chef's Pick



Cappuccino

95 ₺

Espresso with
foam.

120 kcal

10. Tap the cart bar at the bottom: **Your Cart** opens; change quantities with **− / +** and tap **Place Order · Table 5**. On success it says "*Order received ✓*", otherwise "*Could not send, please retry*"; the bill amount at the top updates.

Table 5 · Your Bill 0 ₺ · estimate

TR

EN

AR

USEROAM
TEKNOLOJİ

Useroam Cafe

Your Cart

3 items

Turkish Coffee

−

1

+

85,50 ₺

Cappuccino

−

2

+

190 ₺

11. Tap **Request Bill**: the payment window asks how the guest will pay, **Cash** or **Card** (the cancel button closes it). A confirmation with the payment type appears.

Table 5 · Your Bill 0 ₺ · estimate

TR

EN

AR

USEROAM
TEKNOLOJİ

Useroam Cafe

🕒 Her gün 09:00 – 23:00



Hot Beverages

Desserts

Kahvaltı

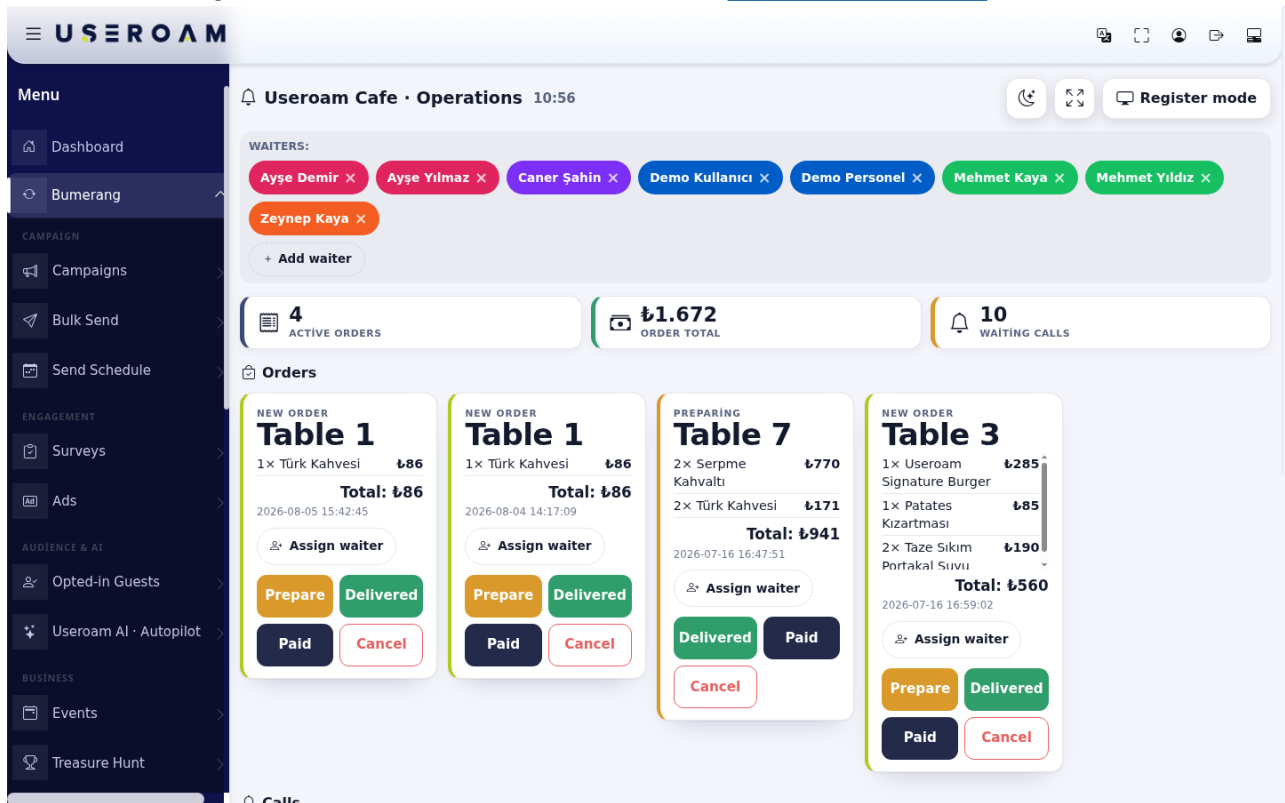
Ma

How will you pay?

Your Bill: 0 ₺

☐ Split the bill

12. **Handle it in the panel.** On the Operations Screen, close the call with **Done** and run the order with **Prepare**, **Delivered** and **Paid**. Details: [Operations Screen](#).



Items on the guest page

Item	What it does
Bill strip (<i>Table 5 · Your Bill · estimate</i>)	The table's order total for today; shown only with a table QR and ordering on.
Language buttons (TR, EN, AR...)	Menu language. Only the menu's languages appear.
Category buttons, Search the menu , filters (Popular, Chef's Pick, Vegetarian...)	Finding products. Below: "Allergen info is declared by the venue." With no match: "No items match these filters".
Featured strip	Products shown in the showcase.
Product card and detail	Name, price, description, calories, tags; in the detail Portion options , Extras , Goes well with , allergens, rating. Outside sale hours: "Not available now".
Call Waiter / Request Bill	Send a call; only on a menu opened from a table QR.
Cart bar, Your Cart , Total , Place Order	Table ordering; only when ordering is on.

The old restaurant guest request page

The first version of the restaurant module had a separate page where guests opened requests (`menu.useroam.com/rs/...` ; older printed QRs use `/o/...`). The panel no longer shows a link to it; for new setups the guest surface is the QR menu. If you have these old QRs printed, we recommend replacing them with table QRs. The `/rs/` address still opens and sends requests to the Requests list; old restaurant QRs starting with `/o/` currently show an error (reported to the product team).

Frequently asked questions

The Call Waiter button is missing.

The menu was opened with the general QR or a link. Put a QR made with **Table QR** on the table.

There is no add-to-cart button.

Menu Settings → **Accept orders from the QR** is off, or the item is out of stock or outside its sale hours.

Guests scanning the QR see a "not published" page.

Menu published is off or the menu was deleted. Check Menu Settings.

A welcome page opens; I want the menu to open directly.

Turn off **Feedback & suggestion box** in Menu Settings; the QR then opens the menu directly.

Related pages

- [Online Menu](#) · [Menu Editor](#) · [Menu Studio](#)
- [Operations Screen](#) · [Menu Report](#)
- [Setting up your restaurant on day one](#)

Revizyon #3

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