Settings

What is it for?

The **General** settings set the restaurant module's name, whether it is on or off, and where staff can use the app from.

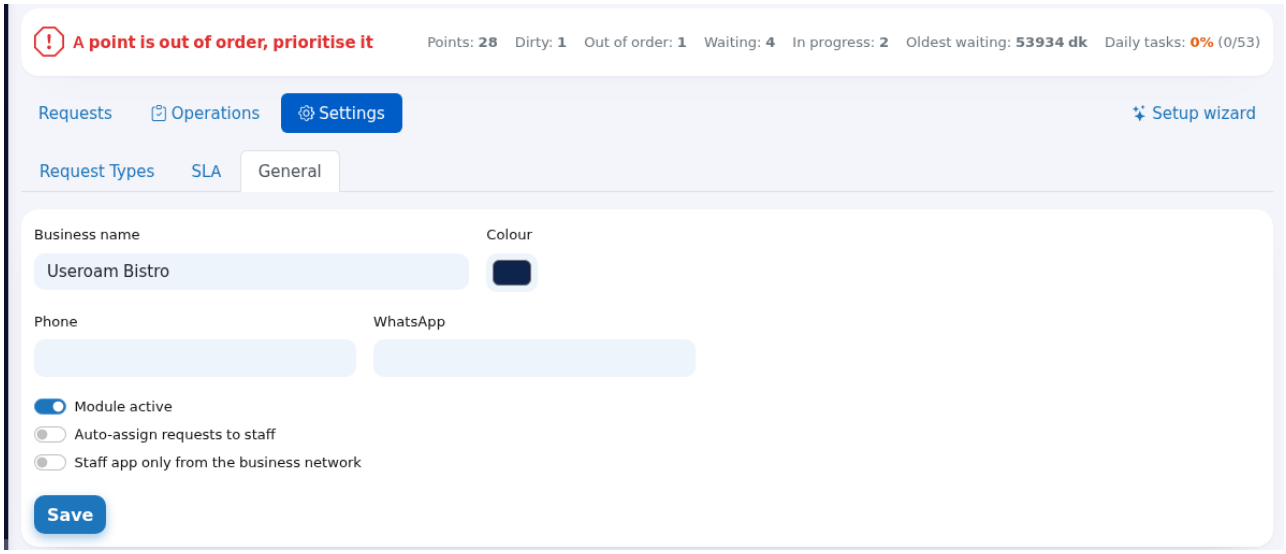
> **How do I open this screen?** In the left menu go to **Restaurant → Settings**, then the **General** sub-tab. Or **Restaurant Management → Settings → General**.

When do I use it?

- To change the business name.
- To turn the restaurant module off for a while.
- To let staff use the app only on the venue's Wi-Fi.

Step by step

1. Change the field you need (for example type `Sea Cafe Kadikoy` in **Business name**, or flip a switch) and click **Save**. The top says "*Saved.*"



Every field and button

Field / Button	What it does	Example
Business name	Shown in the Restaurant Management title, in the staff app and in automation e-mails. Cannot be empty.	`Useroam Bistro`
Colour	Colour picker. The value is saved but not used by the current panel or guest screens.	#0F244D
Phone	The venue's phone. Shown only on the old restaurant guest request page (`menu.useroam.com/rs/...`) as a call button.	`0212 555 00 00`
WhatsApp	The value is saved but currently not used on any screen.	-
Module active	Turning it off makes the restaurant module inactive (it is the same switch as Restaurant Portal in **Settings → Module Permissions**). The restaurant tabs disappear from the staff app.	On
Auto-assign requests to staff	Legacy setting with no effect now: requests are always assigned to the least busy person in the department, whatever this switch says.	-
Staff app only from the business network	When on, staff who are not managers can use Useroam Go only while connected to the venue network. Off by default.	Off

Field / Button	What it does	Example
Save	Saves the form.	-

Messages you may see

Message	Meaning and what to do
Saved.	The settings were saved.
Business name cannot be empty.	Fill in the name and save again.

Frequently asked questions

I turned the module off. Is my data deleted?

No. Requests, points, tasks and settings stay; they come back as they were when you turn the switch on again.

Staff cannot use the app when they are outside.

Staff app only from the business network is on. Staff must be on the venue's Wi-Fi, or you turn the switch off. Managers are exempt.

Where do I find the guest request page address for the restaurant?

The panel no longer shows a separate guest request page for restaurants; the guest surface is the QR menu. Details: Setting up the QR menu from start to finish.

Related pages

- Requests · Request Types · SLA
- Module Permissions

Revizyon #7
tugay tarafından 11 Ağustos 2026 10:18:44 oluşturuldu
tugay tarafından 26 Eylül 2026 08:22:28 güncellendi