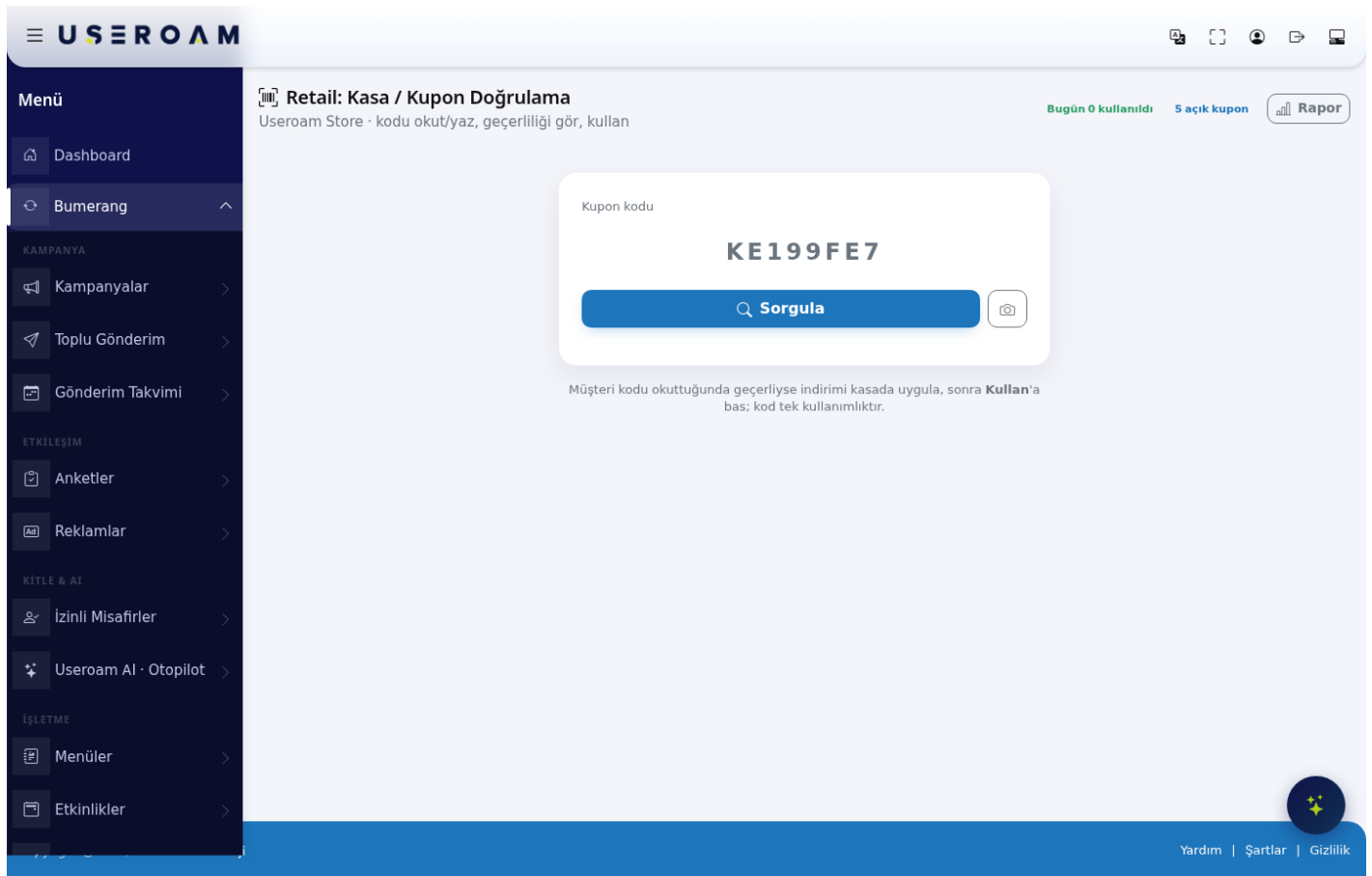


Till / Coupon Validation

Till / Coupon Validation is the screen where you **check whether a customer's coupon code is valid and then redeem it**. The cashier keeps this screen open.

“ How do I open this screen? From the left menu, go to **Bumerang** → **Retail** → **Till / Validate Coupon**.



Headline figures

- **X redeemed today:** coupons redeemed at the till during the day.
- **X open coupons:** coupons generated but not yet redeemed.
- **Report:** opens the detailed coupon report.

The validation flow

1. Type the code into the **Coupon code** field, or scan it with a barcode reader.
2. Press **Check**. The screen shows whether the coupon is valid, its type and its condition.
3. If it is valid, **apply the discount at the till**.
4. Then press **Redeem**.

Codes are single-use. Once redeemed, the same code is never valid again. So **apply the discount first, then press Redeem** — doing it the other way round wastes the coupon if the sale is cancelled.

Common situations

- **Code not found:** it may have been typed incorrectly; check the code on the customer's screen again.
 - **Coupon expired:** the coupon's *End* date has passed (you can see it on the **Coupons & Wheel** screen).
 - **Already used:** the code has been processed at the till before.
 - **Condition not met:** the basket total does not meet the coupon's condition.
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“ **Related pages:** **Retail → Coupons & Wheel** (defining coupons), **Retail Reports, Analytics and Reports → Audit Log** (`coupon_check` / `coupon_redeem`).

Revizyon #2

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