License Information

What is it for?

The **License Information** screen shows the license of the selected device and the contact details of the dealer serving you. It is for information only; nothing here can be changed. License renewals and changes are done by your dealer.

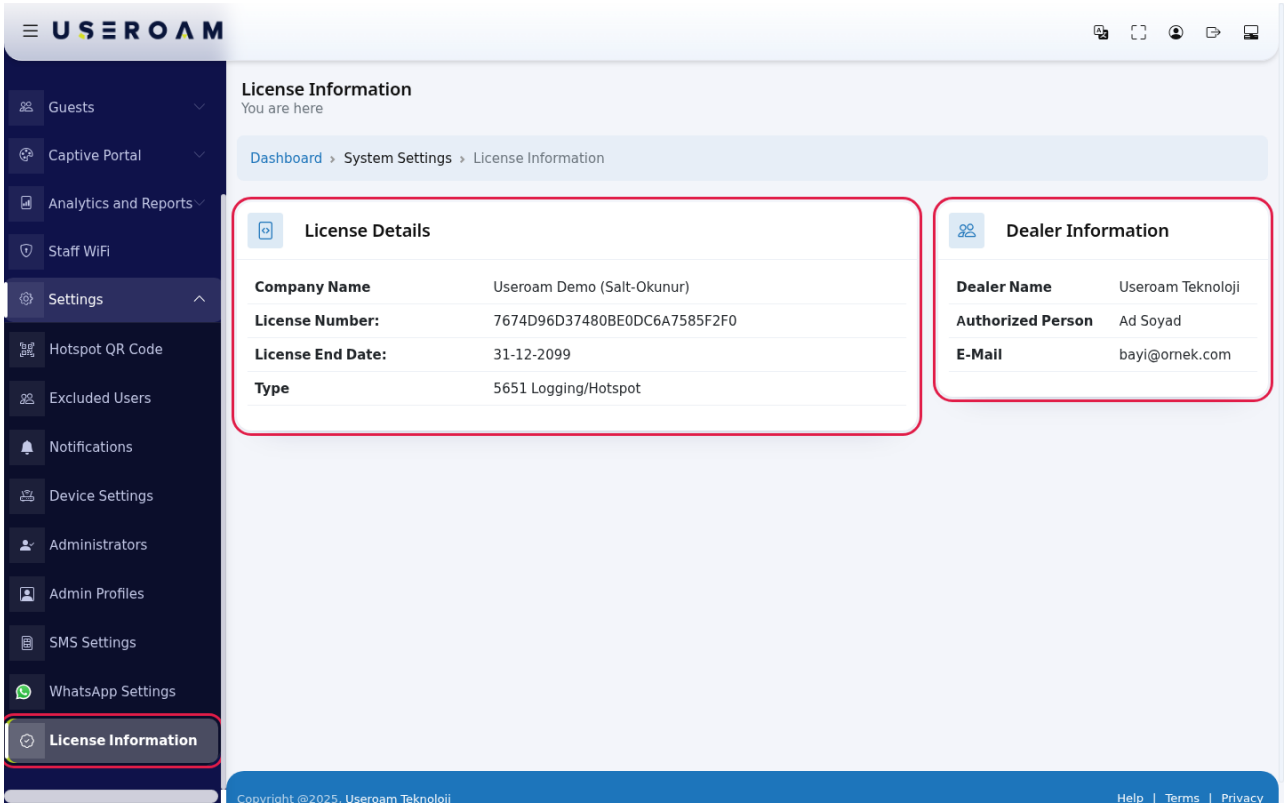
> **How do I open it?** In the left menu, click **Settings → License Information**.

When do I use it?

- You want to know when your license ends.
- You need your license number when talking to support or your dealer.
- You want to reach your dealer's contact person and e-mail address.

Step by step

1. In the left menu, click **Settings → License Information**. The **License Details** card is on the left, **Dealer Information** on the right. Check the **License End Date:** row; if the date is near, write to your dealer at the **E-Mail** address on the right.



Every field on the screen

Field	What it shows
Company Name	The company the license is registered to.
License Number:	The number of the license linked to the device. Give this number in support requests.
License End Date:	The last valid day of the license (day-month-year).
Type	The license scope: **5651 Logging/Hotspot** (guest Wi-Fi and 5651 recording) or **5651 Loglama** (5651 recording only).
Dealer Name	The dealer who provided the license.
Authorized Person	Your contact at the dealer.
E-Mail	The dealer's e-mail address.

Under the title it says *You are here*. The path line at the top reads **Dashboard › System Settings › License Information**; click **Dashboard** to return to the home screen.

Frequently asked questions

Can I extend my license here?
No. This screen is for information only. Contact your dealer to extend it.

I have several devices. Are all their licenses here?
No. The screen shows the license of the currently selected device. For another device, switch to it on Device Selection.

A license I just bought is not shown.
A new license starts when it is linked to a device. Choose it when adding a device: Adding a New Device.

Related pages

- Adding a New Device
- Device Settings
- Device Selection

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