

App Screens by Department

Useroam Go does not show everyone the same screen. The tabs a staff member sees depend on **which modules the business uses** and **which department they belong to**. This page explains what appears when.

1. Module level

Staff only see modules that are **installed and switched on** for the business. Modules are enabled from **Settings → Module Permissions (Modül İzinleri)** in the panel — Hotel Portal, Digital Menu, Event, Restaurant Portal and Store (Retail) among them. A module that is switched off goes inactive both in the app and on the customer-facing side.

2. Department level

Where the module is on, the tabs follow the staff member's department:

- **Housekeeping · Technical · Reception → Requests and Rooms** tabs. This is the view hotel operations teams use.
- **Restaurant · Reception → Orders and Calls** tabs. The *Garson* (waiting staff) department maps to the restaurant view.

Reception sits in both groups and can see hotel requests as well as restaurant orders.

3. Screens

The bottom bar carries seven tabs: **Requests, Rooms, Orders, Calls, Floor, Summary** and **Profile**. Each has its own page in this book. Which tabs appear is decided by the module and department rules above; the *Your access* section on the **Profile** tab states what your account can open.

4. Notifications

The app can send **push notifications**: the phone alerts staff when a new request arrives, an SLA threshold is passed, or a table calls. On the web app (PWA), notifications require the app to have been **added to the home screen** and notification permission to have been granted.

“ **Related pages: Useroam Go → Staff Accounts and Departments; Restaurant Solution → Requests, Daily Tasks, Operations Screen; Hotel Solution → Request Management.**

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