

Messages and Errors

This page lists in one place the short notices and warnings that appear at the bottom of the Useroam Go screen, with what each means and what to do.

1. On every screen

Message	Meaning / what to do
Loading... · Sending... · Closing...	Work in progress. Wait; do not tap again.
Connection error	The internet dropped. Check the connection and try again.
Failed	The action did not go through. Refresh and try again; if it persists, tell your manager.
Updated	The change was saved.
New task arrived 	A new request, order or call reached you or your team.
Changes are disabled in demo mode; this app is for viewing only.	You are on the demo account; nothing is saved.

2. Requests

Message	Meaning / what to do
Assigned to you	The job is now yours.
Fault closed · Closed	The request or call was closed.
At least 1 photo(s) are required to close this request.	The venue requires photos; add the required number.
Request created	Your new request went to the right department.
Assigned, the person was notified	(Manager) The job went to the person you chose.
No active staff at this venue	(Manager) Nobody to assign; add staff in the panel.
Reminder sent	(Manager) The nudge was sent.
Reminded a moment ago, try again in 5 minutes	(Manager) One nudge per job every 5 minutes.
Nobody is assigned to this job	(Manager) Assign it to someone first.

Message	Meaning / what to do
Request is closed	The job was closed meanwhile; refresh the list.

3. Rooms and points

Message	Meaning / what to do
Job started	► Start job made the job yours; the tile turned blue.
There is already an open request here	No new request was opened; the existing one is still open.
There is an open job at this spot. It turns clean automatically when the job is closed.	Clean is locked. Close the request; the place turns Clean by itself.
Checkout done, room dirty	(Hotel) The room checked out and joined the cleaning queue.
Lost item saved · Room required · Item description required	(Hotel) Lost item form; fill in the missing field.

4. Tasks

Message	Meaning / what to do
Task completed	The task was saved.
Saved. Out of range, a work order was opened.	The reading is outside the limits; a request was opened automatically.
Photo required · Measurement value required · Measurement value is invalid	Complete the missing information and try again.
This task is already done for this hour	Someone else finished it; refresh the list.
This hour is not defined · Task not found	The task was changed or deleted; refresh the list.
Note added	A note was added to a finished task.
Saved · Task deleted · Enter the task name	(Manager) Add / edit task window.

5. Orders and calls

Message	Meaning / what to do
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Preparation started · Teslim edildi (Delivered) · Cancelled	The order status changed.
Order created	The order you entered was saved.
Enter table no · Select an item · Could not create	Something is missing in the new order form, or it was not saved.

6. Profile and sign-in

Profile messages are covered on the **Profile** page, sign-in and password messages on **What is Useroam Go?**, and event QR messages on **Event**.

7. Job notifications on the phone (manager and staff)

These arrive in the phone's notification area even when the app is closed.

Notification	To whom, when
A new job was assigned to you	When a job is assigned to you (automatic assignment, the manager's Assign or assignment in the panel).
Job moved to someone else	When a job you held is given to another person.
Nudge reminder	When a manager reminds you of a job you hold.
Job completed	(Manager) When a job is closed from the panel or the app, or an order is delivered. Not sent if you closed it yourself.
Task overdue	(Manager; also the assignee if the task is assigned to one person) When a daily task is still not done 30 minutes after its time, once per task time. Never for tasks without a time.
Task completed	(Manager) When staff finish a task.

People whose email address is filled in and whose **Email notifications** switch is on in the panel's **Staff** screen also get some of these by email (not nudges or messages). Details: the "Email notifications" section of the [Staff](#) page.

“ Related pages: Useroam Go → Requests, Rooms, Tasks, Orders, Profile, Event.

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