

Useroam Help Center

[Türkçe](#) · **English**

Panel User Guide

Screen-by-screen documentation for every menu of the Useroam admin panel. Pick the area you need.

Getting Started

Signing in, device selection and account information

Bumerang

Campaigns, surveys, menus, events, ads, autopilot and guest analytics

Hotel Solution

Guest portal, request management, room board, speed packages and lost & found

Retail Solution

Store & QR registration, coupons/wheel, till validation, segments and automation

Restaurant Solution

Requests, daily tasks, points, SLA and the QR menu (editor, studio, operations, report)

Useroam Go

Staff mobile app — install, accounts, departments and screens

Guests

Active guests, user lists, groups, coupons and creating users

Captive Portal

Portal settings, SMS/WhatsApp portal settings and portal language settings

Analytics and Reports

Visit analytics, 5651 logs, audit logs and reports

Settings

Notifications, device, administrators, SMS/WhatsApp and license settings

MikroTik Management

Setup wizard, guest network, speed limits and advanced device settings

Staff Wi-Fi Administration

Settings, the company network connector, setup link and certificate management

Installation and Integration

Staff Wi-Fi

Connecting employees to the company network with a certificate — iPhone, Android and Windows

Installation Guides

Step-by-step firewall and gateway integration for Sophos, Fortigate, Palo Alto and Ruijie

Can't find what you need?

Use the search box at the top, or browse [all books](#).

Revizyon #11

tugay tarafından 11 Ağustos 2026 09:07:03 oluşturuldu

tugay tarafından 26 Ağustos 2026 17:47:14 güncellendi